



ANNUAL REPORT

2022/2023

Dubbo
Macquarie
HomeStay

CONTENTS

- 4. INTRODUCTION
- 4. OUR BOARD 2022
- 7. PRESIDENT'S REPORT
- 10. WE RECOGNISE AND THANK OUR SPONSORS AND DONORS
- 13. MANAGING DIRECTORS REPORT
- 18. WHAT THE NUMBERS TELL US
- 21. CUSTOMER SATISFACTION
- 23. WHERE OUR CUSTOMERS ARE FROM
- 24. TREASURER'S REPORT
- 27. MACQUARIE HOME STAY ALUMNI



INTRODUCTION

On behalf of Macquarie Home Stay Limited and the Board of Directors, it is our pleasure to provide you with the 2023 annual report.

It's been another big year for us supporting the health and wellbeing of the communities who reside across regional NSW.

We have had the privilege to meet and share many experiences with our guests, both happy and sad, and we thank them for sharing their experiences with us this past year.



OUR BOARD 2023

The diverse mix of skills and life experiences has proved invaluable as the group of Directors meet monthly to oversee the operations and guide the future direction of the organisation.

The mix of experiences and knowledge is from a wide range of industries including health, government, remote communities, property management, accountant (CPA), building industry, NFP sectors, volunteering, business, finance, agriculture and governance. The board of Directors continued to meet monthly via face to face and across digital platforms.

The following Directors led our organisation this financial year;

President	Susan Hill (resigned 21 February 2023), David Haywood
Treasurer	Sharon Portelli (resigned 30 November 2022), Leanne Collins (appointed 22 March 2023)
Secretary	Peter Woodward
Public Officer	Pip Job
Managing Director	Rodney Crowfoot

James Cleaver
David Ringland
Marie Russell (appointed 21 February 2023)
Andrew Single (appointed 22 March 2023)
Susan Madden (appointed 22 March 2023)





PRESIDENT'S REPORT

As Board Chair I am pleased to report that FY 2022- 2023 has been a year of real progress towards the expansion of Macquarie Home Stay.

The change in Federal Government in late 2022 stymied our potential funding source being "Building Better Regions Funding" for Stage 2 expansions as the program didn't continue. However, 2023 started favourably with Dugald Saunders MP and the NSW Government Regional Health Minister Bronnie Taylor MP announcing a \$2.5 million investment from NSW Health towards Stage 2, a 26 room purpose built oncology unit. This was a substantial contribution towards the anticipated build costs with the rest being met with contributions from many charities, councils, businesses and our own borrowings.

With all the hard work previously done by Managing Director Rod Crowfoot and his team, we were able to issue expressions of interest for the build in February, tenders submitted and a preferred tenderer identified in May. Unfortunately, changes in NSW building legislation delayed the start of the project. We look forward to work commencing at the end of 2023. Many years of hard work will finally come to fruition, and we will be able to serve the needs of so many more guests needing long term stays whilst receiving treatment at the Western Cancer Centre. We recently announced that Stage 2 will be known as "CWA of NSW Guesthouse" which recognises the continued and outstanding contribution the CWA has made since the beginning of MHS.

MHS could not operate and expand without the incredible ongoing support from many charitable organisations. The Tour de Oroc which commenced in 2013 as a major contributor to MHS, once again conducted a very successful tour in 2022. This resulted in a wonderful donation towards Stage 2 of \$177,500 which greatly assists in the completion of this Stage.

Our supporters are wide and varied and all worthwhile, from the Duck Creek picnic races in Nyngan donating \$40,000, to Annie from Lightning Ridge shaving her long locks for the greatest Shave and donating \$3,750. There are many more examples of community fundraising activities that are happening across our region, the wonderful thing is they do so, as they see the real benefits of what we provide, assisting the residents of their local communities.

The local Dubbo hands on support is also wonderful helping those from other areas. Home cooked dinners for guests twice weekly are a highlight for those receiving care and the warmth on those nights is superb. Help with gardening, baking, morning teas and so on all make the job of the staff so much easier, and it's greatly appreciated. We at MHS also like to contribute back to our local community and the

relationship with Dubbo College Senior Campus is particularly rewarding. Students from the support classes come across the road weekly to learn and grow as individuals through volunteering, whilst helping us in gardening, cooking and interacting with our guests. This has continued due to its success and we're very humbled to be of assistance.

A review of the Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS) in which Rod Crowfoot and members of the RAPG group were heavily involved, increased assistance in the June 2022 State Budget by \$149.5m and applied from August 2022. Our bulk-billing methods also ease the immediate financial burden of emergency stays and planned treatments and medical visits. This has helped ease the financial burden on people in regional and rural NSW travelling for medical care. Macquarie Home Stay received \$20,000 in funding from the previous Australian Government to celebrate the late Queen Elizabeth's Jubilee as Australia's monarch. "Planting trees to remind everyone of Queen Elizabeth's 70 years of serving Australia was the idea behind the Jubilee funding given she has planted more than 1,500 trees herself", Parkes MP Mark Coulton said when he visited Macquarie Home Stay to deliver the grant in June 2022. In November 2022, dozens of keen gardeners, local charities and supporters, lent their time to create planting at least 230 flowering shrubs and trees along our fences. They have grown well and have created great ambience along our boundaries, creating nice hedges and attracting bird life.

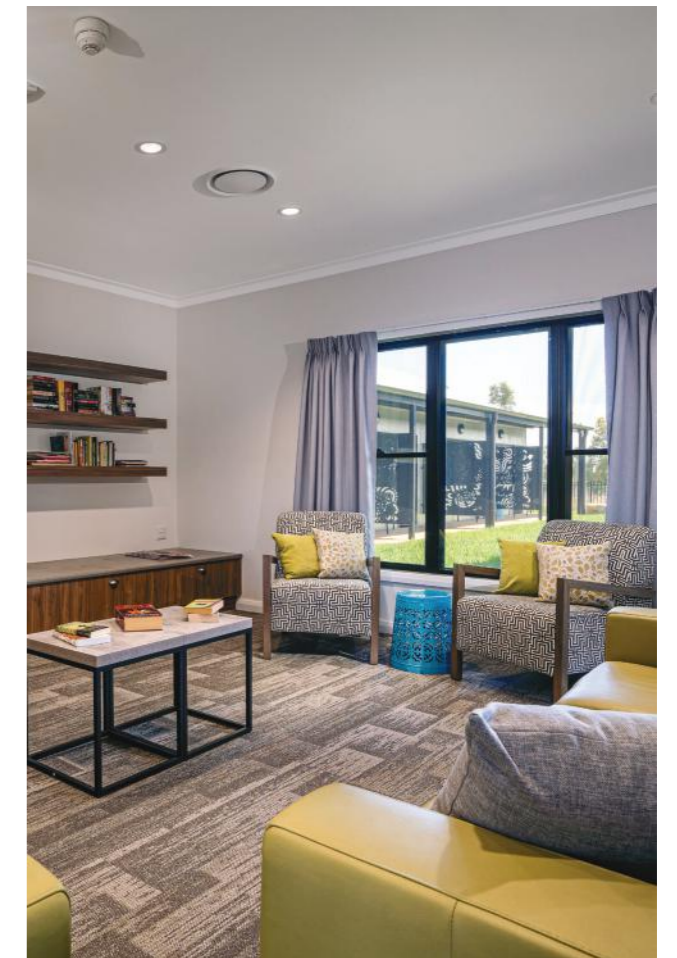
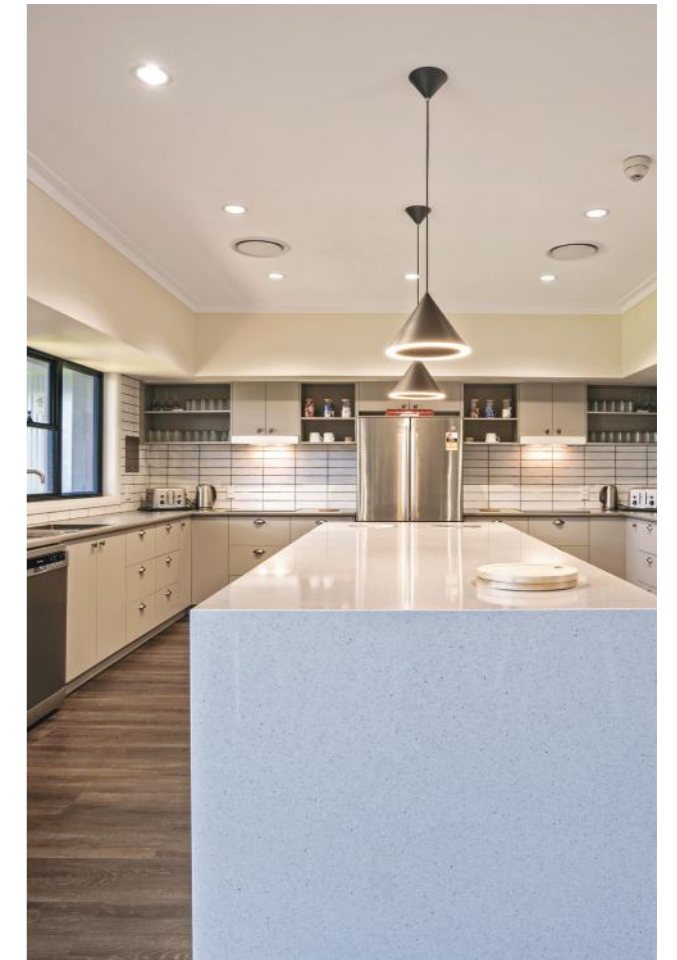
Unfortunately, the board saw the departure of long serving Director and Chair Susie Hill. Her contribution over the years should be warmly applauded for her hard work and enthusiasm for MHS. Similarly, Treasurer Sharon Portelli also retired from the board. Her efforts in preparing for Stage 2 and using her expertise to propose and enable borrowings to enable a full stage 2 build will benefit our guests for decades ahead and is greatly appreciated and recognised.

The Board this year has really focused on us improving as a "business" even though we operate as a Registered Charitable Organisation. With Stage 2, we are borrowing significant funds to enable our expansion so planning sessions with SEFA to clarify who we are, our culture and how we go

about our operations has been vital in planning the years ahead. This greatly assists us in presenting a professional business acumen in grant submissions to Government, business and philanthropic organisations who all expect to see this. This then formed the basis of our 2023-2028 Strategic Plan. Our sub committees have reviewed policies, developed strategic plans, worked on the huge task of stage 2 and looked at marketing and promotion of MHS. This makes me confident that we are well prepared for the years ahead as we grow significantly from 17 to 43 rooms, and the challenges that creates financially and operationally.

Lastly, we wouldn't be what we are and have created the "MHS special sauce" as SEFA called it, without our Managing Director Rod Crowfoot and his wonderful team. The hours and dedication that Rod personally gives to MHS is outstanding. The work alone that's been put into Stage 2 is amazing and many guests for many years will reap the benefits. As I say to many, we are not just a motel where your booking happens online, you turn up, get your card and we clean your room once you're gone. Our incredible caring team takes your calls, helps with how we and IPTAAS works to help you navigate the system. We explain Dubbo, access to hospitals and shops when you arrive and make you feel like your home as much as we can. All this whilst offering emotional support, a sympathetic ear, and at times a shoulder to cry on. Unfortunately, not all our guests make it through their treatment, our caring staff send cards, flowers to support partners and their families in these tough moments. That's our "special sauce" that Rod and his team create daily and the Board thanks you and recognises the wonderful work you do supporting guests from all across regional NSW.

David Haywood
Board Chair



WE RECOGNISE AND THANK OUR SPONSORS AND DONORS

The Toyota Tour de OROC Guesthouse was made a reality thanks to the following contributors.

- Family of Carole Simmonds
- Regional Australia Bank
- Regional Development Australia ORANA
- Peacocks Solicitors
- Christies Accountants and Advisors
- Design Tribe Architects
- Dubbo Fireworks
- Ann Walker
- Judy Jakins
- Geolyse
- Terry Wilcher Designs
- Ray White Dubbo

The CWA of NSW Guesthouse, being stage 2 of our expansion has been generously supported by the following organisations who we thank and acknowledge:

- West Dubbo Diggers & Friends
- Alan and Diedre Walker
- Family of Toni Wells
- Dempsey/Dunshea Golf Day
- Walgett Floral Affair
- St Johns Class of '92

MANAGING DIRECTOR'S REPORT

No one day is ever the same here at Macquarie Home Stay. The vast experiences our guests face each day encourages us to do our very best and provide the most valuable place of rest and create some normality to daily life.

As I write this report, I'm reflecting on the experiences of the year and everything that our team has accomplished. We have shared many highs and lows, but what stays with me is recalling the amazing people we have met and the medical journeys they have faced. Some have stayed with us for just a night, while others have stayed for many months. Whether it be a quick chat in the office, a catch up leaning on the verandah railing or sharing a meal together that one of our community groups have provided for our guests, we get to know many of our guests well.

Working through the expansion of our accommodation facilities has been all consuming this year. Strong relationships with our political leaders allows us to effectively demonstrate the critical role we play in supporting the best health outcomes for our regional communities, and maximising the investment the government makes in providing quality health facilities and skilled staffing appointments in our region. Our local member Dugald Saunders MP and the Regional Health Minister Bronnie Taylor MP announced the NSW Government's financial support for our expansion that meant we could commit to the construction of our critical 26 unit accommodation precinct. In the months following, we have worked with our design team that led to us lodging our application to council for the construction certificate and we conducted a competitive tender campaign to identify the best builder for our project. Following changes introduced to comply with NSW Design & Building Practitioners Act 2020, we have been required to produce updated regulated design documents, and that has delayed our progress. However, this process is nearly complete and we will be able to announce our successful contractor and turn soil on this next stage very shortly. This next stage will be known

as the "CWA of NSW Guesthouse", recognising the important support the CWA of NSW, their branches and members have provided to us over the years.

In support of the critical need that exists, during the 2022/2023 financial year we turned away more than 3 people each and every day who sought to stay at our accommodation facility. Many of these people called outside of business hours following accidents and unexpected trips to Dubbo Hospital, and with the strong occupancy rates experienced across all Dubbo motels sadly we have seen many of these enquiries revert to sleeping in cars, waiting room chairs or driving distances in unsafe conditions and early hours of the morning. Our expansion plans address this critical need.

One of the objectives in establishing MHS was to help reduce the barriers to obtaining health care when it's needed - one being the cost where accessing treatment could be based on when the patient could afford it. Or not.

An achievement Macquarie Home Stay can be very proud of is the work we have done along with the other Not For Profit regional accommodation providers to the NSW Government, NSW Health and Regional Health Division portfolios in providing valuable community feedback that supported the review of the IPTAAS scheme. This work supported many recommendations identified in the Regional Health Enquiry, and increased accommodation and travel subsidies commenced on August 22 making a real difference to the affordability of patients seeking specialised medical treatment. The support we provide through bulk billing provisions for patients continues to reduce the financial stresses that exist when patients have to leave home for specialist medical care - particularly for longer treatments.

Our Board has continued to meet monthly, along with our subcommittees that include Governance and risk, Partnership and profile, Strategy and Expansion and property.



As an organisation, we continue to grow and mature and this was highlighted this year as we appointed SEFA to prepare a theory of change. A Theory of Change is a simple logic model that helps us tell our story and how we create impact as an organisation.

It has a focus on outcomes – i.e. what change are we delivering in people’s lives as a result of our organisation’s activities?

Measuring outcomes is becoming more & more important to attract funding. It helps create a common view, ensuring all staff/board are on the same page in terms of what our organisation is working towards & why we are doing what we are doing. This then supported the review and creation of the 2023-2028 strategic plan which has been adopted by the board and will guide us in the years ahead.

The capacity of our board and organisation to undertake fundraising activities has its limitations, and we have relied on the many generous individuals, businesses, social groups and other charities to do this important work for us.

- The Toyota Tour de OROC bicycle fundraiser once again highlighted how the region values what we provide with the 2022 event raising a massive \$177,500 for us. They are again well into the planning for the March 2024 event.
- The committee of the Duck Creek Picnic Races in Nyngan made the decision to have MHS as their charity for 2023, as a result of their hugely successful race meet they were able to donate \$40,000 to us.
- In Lightning Ridge, Annie decided to do a greatest shave at the bowling club as her way to support us, and following her long grey locks being shaved she proudly delivered a donation to us of \$3,750 wearing a very warm beanie.

There are many more examples of community fundraising activities that are happening across our region, importantly they recognise the value of what we provide, the role we play in supporting the communities where the fundraising activities are taking place and that the funds raised is staying in the region, for locals to benefit.

Our board is establishing the “Friends of MHS”, a committee that can help plan, coordinate and bring

our local and distant communities together who wish to share what we do and undertake fundraising activities for us in the communities who use us. We are excited about what this committee will achieve.

For some time I have said we are running a marathon, not a sprint race. Our long game includes the addition of even more accommodation stages, and our limiting factor is the capital required. Our regional communities, sponsors and donors are picking up their fair share, but in these challenging times they can only do so much. This is where we rely on the support of our political leaders - our federal, state and local governments, corporate Australia, large and small business and philanthropic organisations to help us spread the support. The expansion of home stay isn’t to be supported by one or a few, but by many. There’s opportunities for everyone to contribute to the expansion of Macquarie Home Stay and we look forward to working with our present and future partners to see this happen.

We are again indebted to the many people who choose to share their time, skills and wisdom with us in a volunteering capacity. So many opportunities have been shared this year, some examples being:

- our twice weekly guest dinners
- collating the many donated items we receive
- baking
- gardeners and so much more

We were able to acknowledge our volunteers at a special thank you morning tea during the year as we celebrate what they bring to our organisation.

We have continued to develop our parkland, playground and gardens areas. Obtaining a federal government grant recognising the Queens Jubilee allowed us to install over 100 snow pears, over 200 grevilleas, irrigation and mulch around 450m of our boundary line. Additional plantings and garden establishment is providing break out and shade areas for our guests to explore and relax in, thanks to the many volunteers, community groups and our own home stay team who have helped develop these areas.

We are often asked what we need to support our guests, what can be donated? We have an amazingly talented group of people who provide us with an



array of patchwork quilts and knitted knee rugs, there are others who look for our seasonal donation list and fill buckets and boxes of resources, equipment and supplies that support our guests in their day to day living needs. This takes some pressure off us and also provides special unexpected surprises for our guests’ benefit which they are enormously grateful for.

We have been excited this year to establish a partnership with Dubbo College Senior campus and their support classes. This partnership has seen students attend for 2 periods each week, we have been able to facilitate a safe place where students have learnt new skills, developed new confidences and experienced the value of volunteering through a variety of activities on site. The students, guests and we at MHS have enjoyed their involvement this past year and look forward to this continuing into the future.

If you have visited www.macquariehomestay.com.au recently, you will find our website has a terrific new look. This refresh has allowed us to share important information about what home stay does and includes, and new content supports all the online research that’s done by our guests, donors and supporters.

It was identified through the strategic planning sessions the board undertook this year that we have a “special sauce” that is uniquely us and I am confident it’s the home stay experience that creates this legacy. To my team who turn up daily to greet and support our guests, our admin team, housekeepers and groundsman along with our volunteers who help our guests with their iptaas forms, offering a listening ear, providing a clean, comfortable and safe place to stay - your contributions are sincerely acknowledged and

we thank you all for what you bring to MHS.

We look forward to sharing the progress of the “CWA of NSW Guesthouse” with you all as we progress thru the year and its expected completion in Spring 2024. There will continue to be many opportunities for community engagement across the region and look forward to attending a variety of events and meetings where we will share more about who MHS is and what we do. Most importantly the relevance and importance of what we do for their local communities.

Macquarie Home Stay and our guests are indeed fortunate to benefit from countless hours of volunteering from both our local community and those farther afield. They contribute to our day to day activities and supports us with our expansion fundraising. Whether through creating patchwork and crochet blankets, baking, guest dinners, gardening and working bees, fundraising activities, providing other guest supplies and so on, the generosity of time and skills are truly appreciated. Many communities across regional NSW undertake their own fundraising events, all in support of the services we provide and we are grateful for the donations and sponsorship that is shared with us.

We have, and continue to develop, relationships with key political figures. We acknowledge the opportunities that have been given to us to meet with a variety of Ministers, Assistant Ministers, Senators, Members of Parliament and their staff and various Government Departments. It is important they all understand the crucial role we play in supporting the health and wellbeing of communities across regional NSW.

Vision:
Better health outcomes for the people and communities of Western NSW

Mission:

To provide patients and their carers with accommodation while preparing for or post treatment in Dubbo – providing a home away from home

We value our integrity – we will maintain this by being:

- Empathetic and respectful, valuing culture and diversity
- Accountable, reliable, ethical and efficient
- Community minded

OBJECTIVES

GOALS

GROW

To grow for greater impact

- We harness opportunities to create scale
- We leverage support to create financial viability
- We are a service, employer and charity of choice

PROVIDE

To provide a safe, supportive and inclusive environment

- Our patients and their families have access to bespoke facilities
- We foster our home away from home 'special sauce'
- We deliver the highest safety and quality standards
- We welcome everyone; embracing culture and inclusivity

CONNECT

To connect with our communities

- We provide volunteers with access to a meaningful experience
- We expand referral pathways through meaningful relationships
- We grow our fundraising capabilities by expanding our connections with the community
- We tell our story through many channels

ENABLE

To enable a healthy organisation

- We have financial independence
- We strengthen governance and operational delivery
- We grow a healthy and high performing team
- We measure our impact and success

The opening of the Western Cancer Centre (WCC) was a milestone in the redevelopment of Dubbo Hospital. The treatment opportunities provided, being closer to home for so many, has had a positive impact and we have been able to support many of these patients during their stay with us. They speak so highly of the care and treatment they receive from all the Oncology staff.

For many, the Regional Health enquiry conducted by the Legislative council recommended a number of areas for change. Macquarie Home Stay stands firm in their commitment to support the NSW Government, understanding that our expansion supports identified recommendations in the report.

Following an undertaking by the NSW Health Minister, The Isolated Patients Transport Accommodation and Assistance Scheme (IPTAAS) has been reviewed and major changes commenced on 1 August 2022. The Regional Health Minister Bronnie Taylor announced these changes, and the increases made to both the travel and accommodation subsidies have been well received by patients. We have seen first hand the positive impact this is making to treatment options for patients and we congratulate the NSW Government on these changes.

We have maintained, and in fact increased our occupancy rates during the course of the year. This has been driven through the lesser impact of COVID, treatment schedules catching up from lockdown times and the opening of the WCC. At our peak, we have seen 170 patients a month turned away due not having any available rooms and extensive waiting lists are being maintained. This demand is unprecedented, patients are delaying traveling, traveling at unsafe

hours of the day, sleeping in their cars and waiting room chairs, postponing treatment and in some cases have canceled treatment altogether. We have a solution to this critical need, and through our expansion we will support not only the WNSWLHD deliver health care but also many more patients during very stressful and challenging times.

I wish to acknowledge the immeasurable contributions of our past Directors Dawn Collins and Fiona Prentice. Foundation Directors, they retired from the board at last year's AGM. Dawn was a valued contributor for many years and held the chair role. Fiona's commitment as our secretary will not be forgotten, her support for the remote and isolated communities to obtain the best health outcomes is a credit to her drive and efforts. Their contributions will live on as Macquarie Home Stay continues our important work.

We asked our guests to provide some feedback this past year, and amongst the learnings was the recognition that our team provides so much support and are so welcoming. I am very fortunate to have such a talented, passionate and dedicated team to do this important work and I wish to recognise how important they are to our organisation.

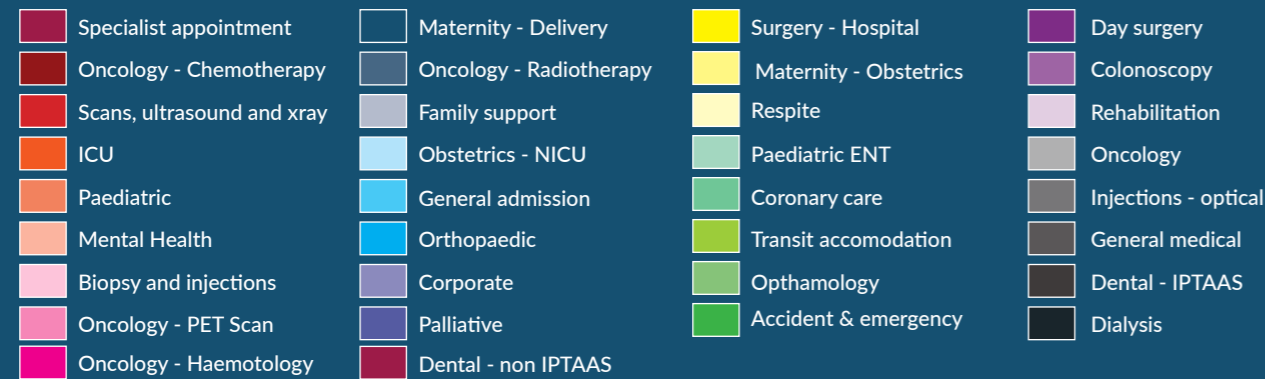
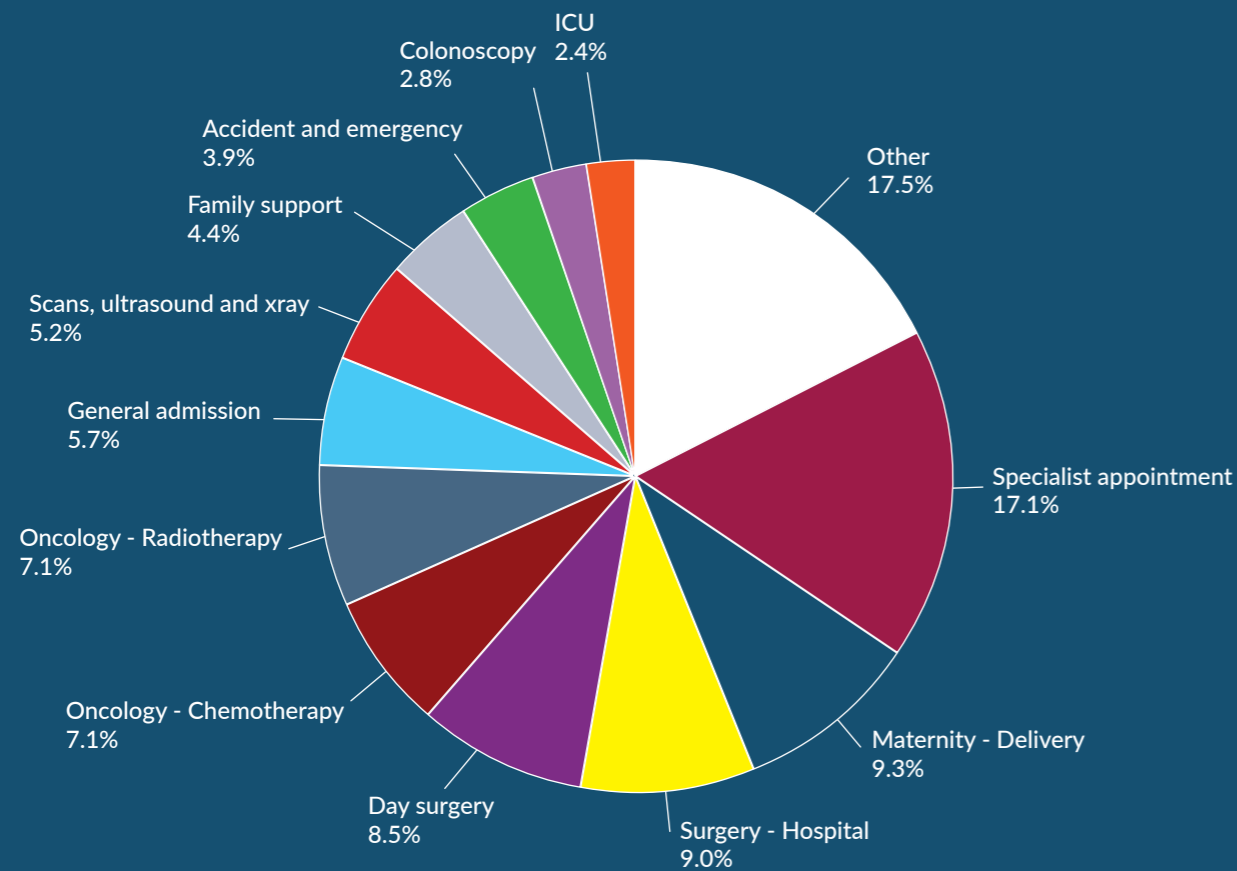
The importance of our partnerships; operationally, strategically, with funding, sponsorship and donations are critical to our success. Community members making connections and promoting the value we provide to their communities has developed a cohesive and strong message which we are particularly thankful for.

Rod Crowfoot
Managing Director

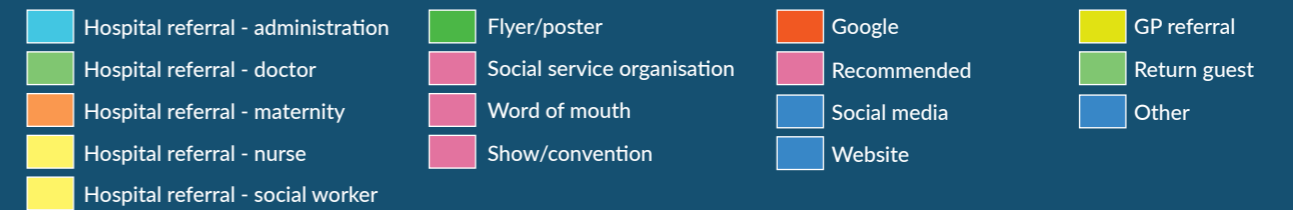
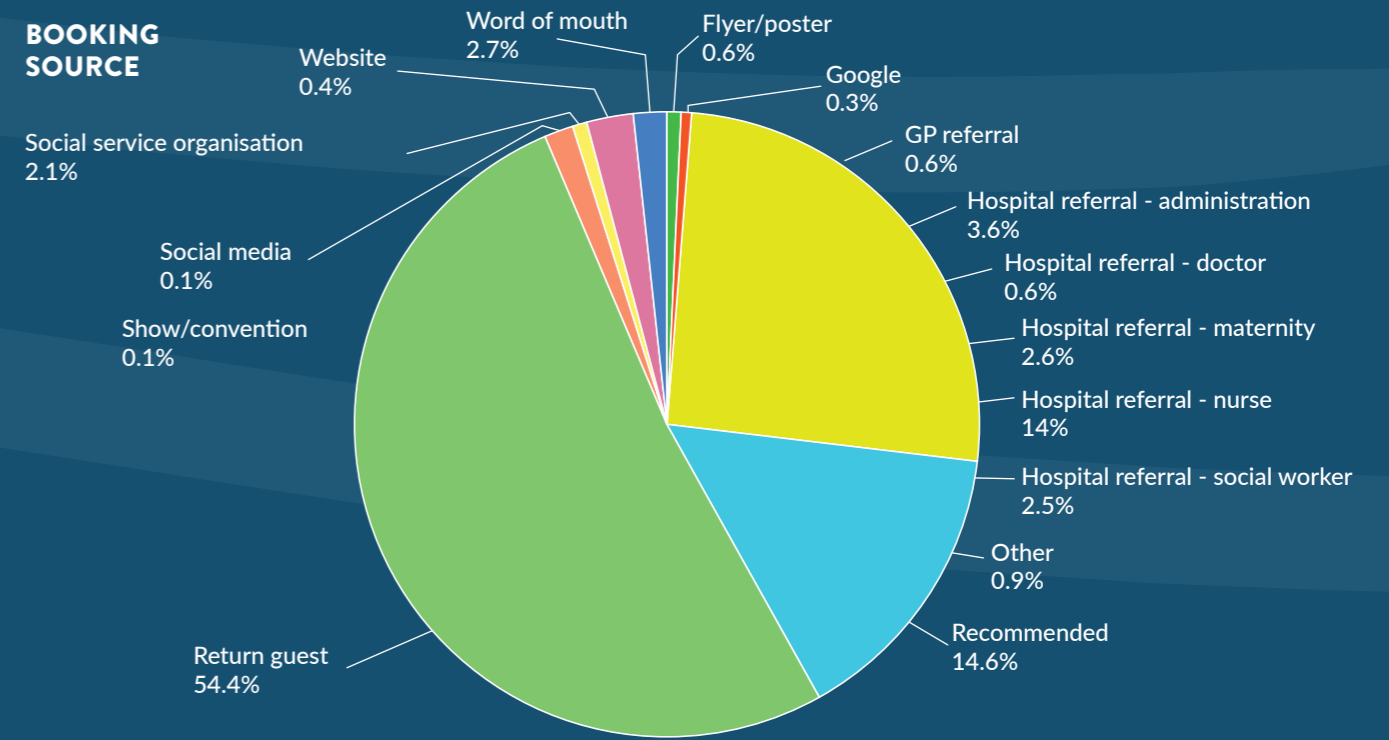


WHAT THE NUMBERS TELL US

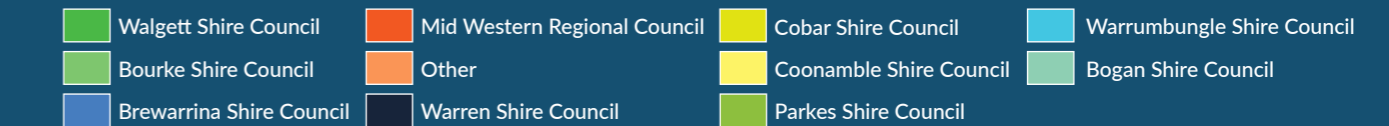
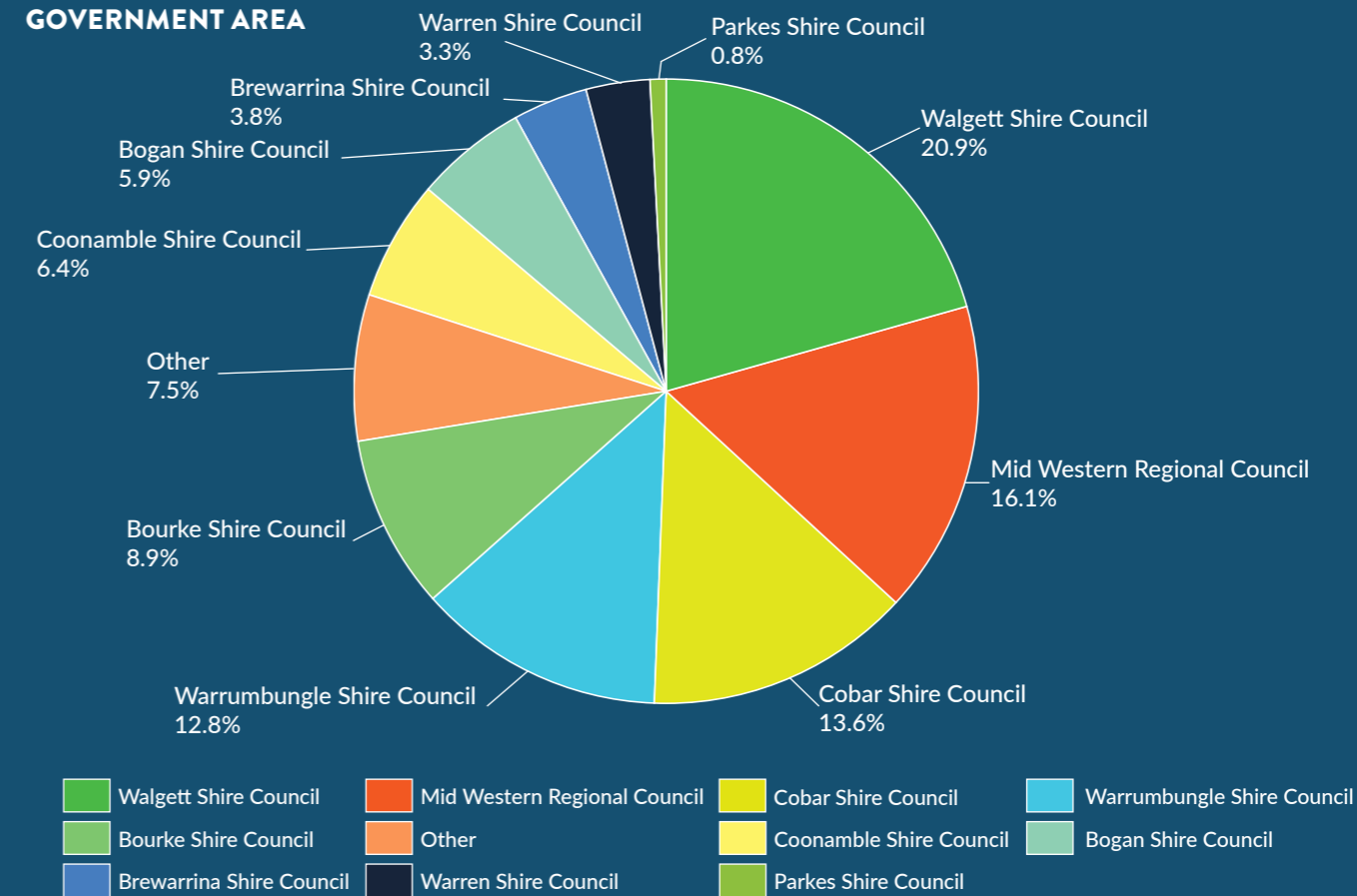
TREATMENT TYPE



BOOKING SOURCE



PATIENT LOCAL GOVERNMENT AREA

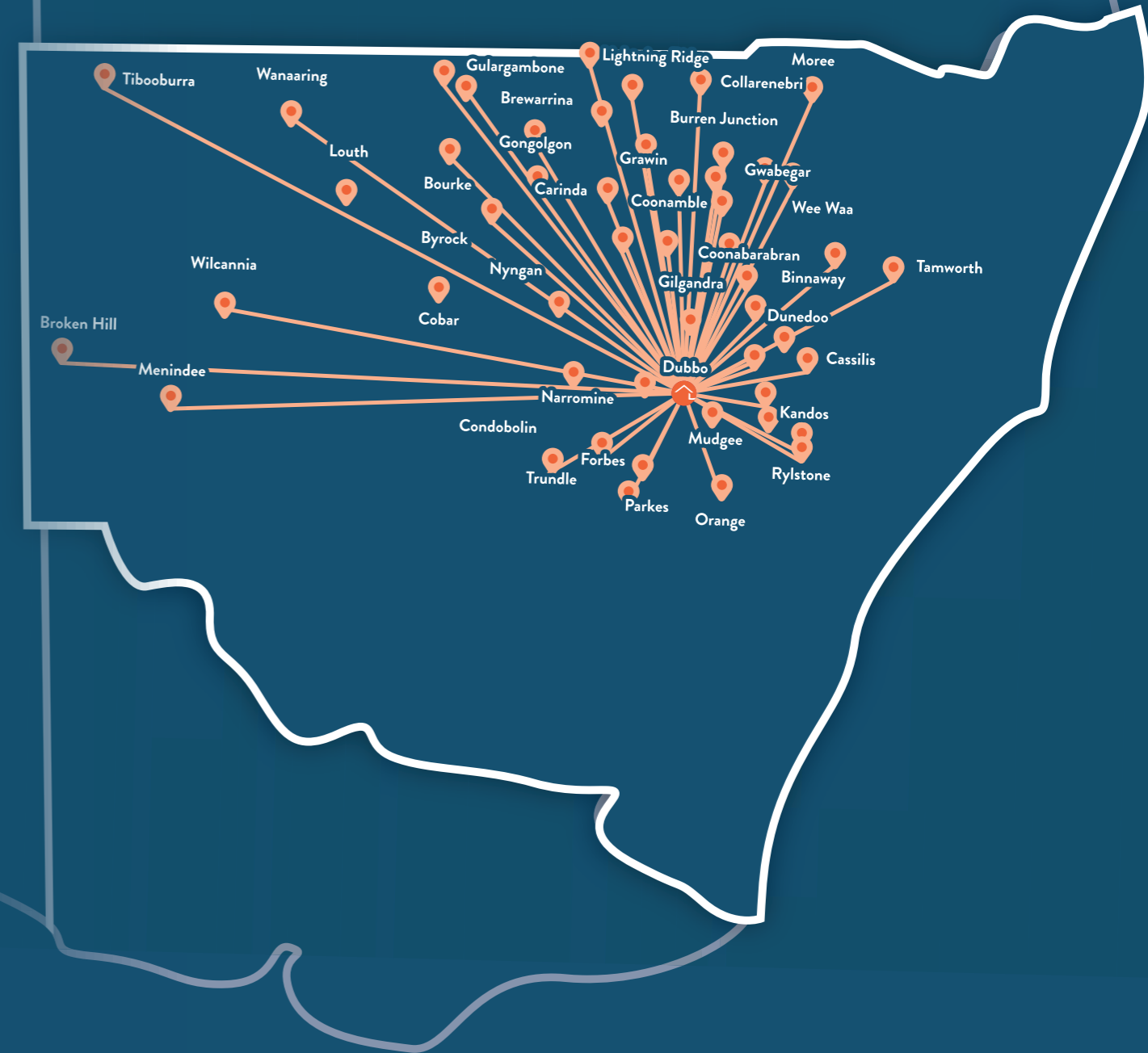


Artists impression of CWA of NSW Guesthouse



WHERE OUR GUESTS ARE FROM

Map reflecting where patients have traveled from, who stayed at Macquarie Home Stay and received specialist medical treatment in Dubbo.



TREASURER REPORT

Although I have been Treasurer for a brief time it is my pleasure to report on another successful, albeit challenging, trading year for Macquarie Homestay (MHS).

From an operational perspective Guest Income increased to \$656,778. This coupled with interest income resulted in income of \$678,479 attributable to the operations of MHS. This compares to \$481,918 last year.

Costs attributable to operations of Wages \$473,352 and Other of \$276,879 for a total of \$750,231. This compares to \$573,832 in the 2021/2022 year.

The operational shortfall has been supplemented by the support of our community through donations and grants. Funding continues to gain momentum for Stage 2.

Andrew Single



SUBCOMMITTEE REPORTS

Partnership and Profile

The Partnership and Profile subcommittee was formed to provide monitoring and oversight of MHS' communications and marketing activities, as well as strategic partnerships that support its current operations and future expansions. Current members of the subcommittee are David Ringland, Susan Madden, Marie Russell and Rod Crowfoot. The subcommittee has met 4 times this year and its key areas of focus have included:

- Engaging with Tour de OROC in the lead up to its March 2024 event
- Progressing the establishment of a 'Friends of Macquarie Home Stay' network
- Announcement of CWA naming rights on the Stage 2 guest precinct

Governance and Risk

The Governance and Risk Sub-Committee has had a busy year with the Stage 2 build on the horizon. The group quickly established a chairperson and terms of reference to guide their work before reviewing the current capacity of the organisation to expand sustainably.

After receiving \$2.5m from NSW Government to begin the Stage 2 build of the masterplan, a significant focus was placed on the 2023 budget and several different expansion budgets to ensure the organisation's financial viability in the future. This oversight of financials included recommendations to

the board on appropriate finance provisions. With the budget locked in and Stage 2 progressing, the sub-committee turned their focus to the review of the organisation's policies. With the policies underpinning governance of the expanding organisation, the group diligently reviewed all documents and provided expert advice to ensure they were fit for purpose. With 2024 approaching, the next committee will need to focus on a review of the constitution, the development of new policies to allow the organisation to adapt as it grows and ensure the build remains strictly on budget.

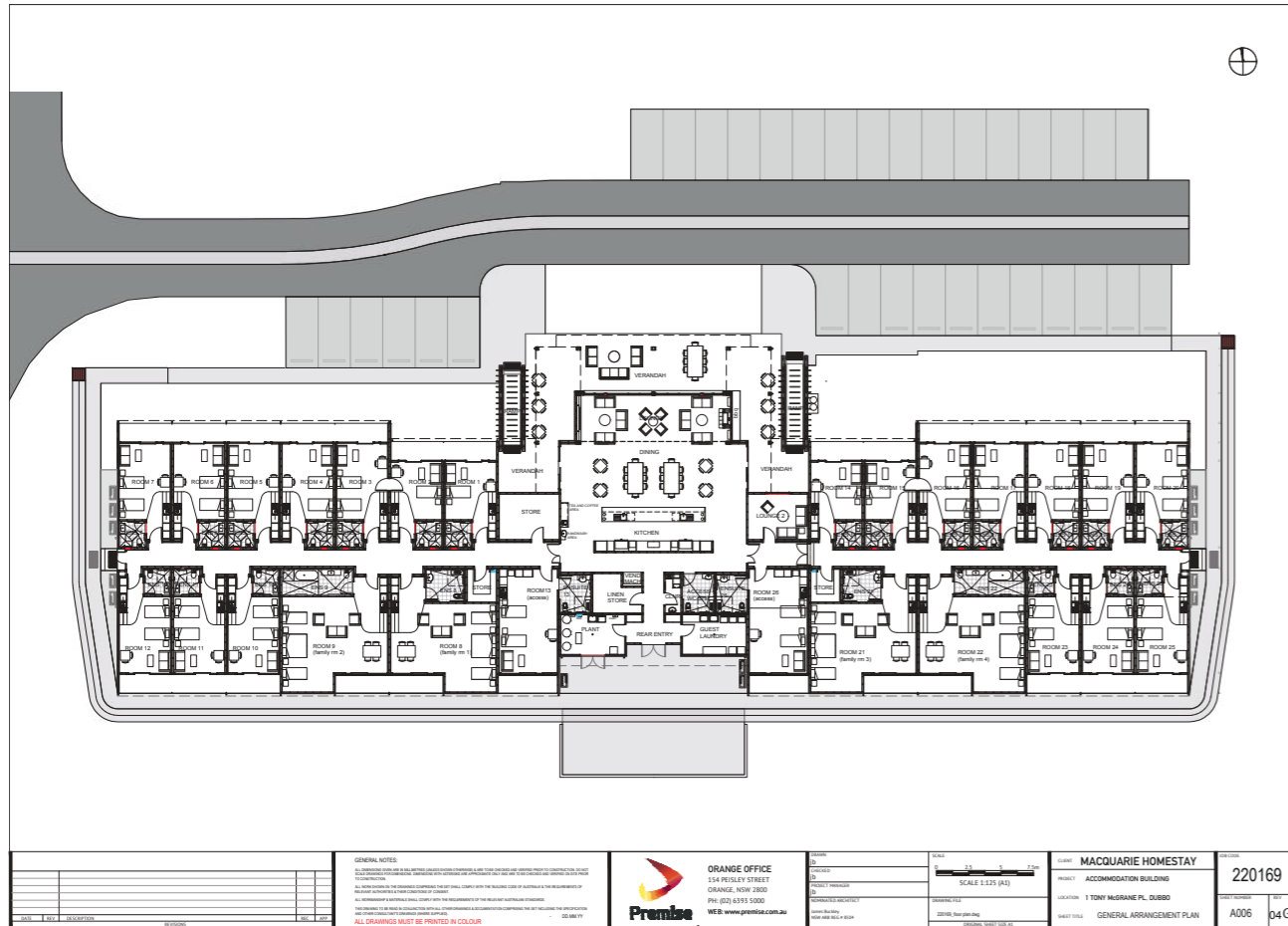
Strategy

The Strategy subcommittee was formed to oversee the development of a long term strategic focus for the future operations of MHS. The current members of the Strategy subcommittee are James Cleaver, Rod Crowfoot and Susan Madden. Pip Job provided valuable leadership to the subcommittee prior to her resignation from the MHS Board in August 2023. The subcommittee met 5 times this year and convened a number of Board strategy sessions to contribute to the development of the following key outputs:

- Macquarie Home Stay Theory of Change and Impact Measurement Framework
- Macquarie Home Stay Strategic Plan 2023 - 2028 and supporting annual business planning framework



SUBCOMMITTEE REPORTS



Expansion and Property

The Expansion and Property subcommittee has been established for some time, and has been formed to undertake strategic work to address a key function of the MHS business. The working group oversees items within scope and reports back to the MHS Board for endorsement. The working group also provides support to the Managing Director in relation to expansion and property associated matters as required. The current members of the subcommittee are David Haywood, Rod Crowfoot and Andy Single. The subcommittee has met often during the year, and provided monthly reports to the board on their progress. The following key outputs are summarised for the year:

- Expressions of Interest campaign to identify interested building contractors For Stage 2
- Tender campaign for the construction of Stage 2
- Reviewed Tenders, negotiated with contractors and identified a preferred contractor
- Reviewed and finalised design documents to enable lodgement of the Construction Certificate to Dubbo Regional Council
- Following legislation changes to the NSW Design & Building Practitioners Act 2020, we worked with our consultants to produce updated regulated design documents
- Prepared construction budgets, forward operating budgets and worked with other subcommittees as required for the expansion project

MACQUARIE HOME STAY ALUMNI

The Board of Macquarie Home Stay recognise that substantial contributions are made by members of the community to our organisation. As a volunteer based charity, we rely heavily on the outstanding service, dedication and time provided by individuals in seeing our mission and objectives being achieved. As a result, they have helped support the residents of Northern and Western NSW in times when they

are away from home whilst managing their health care needs.

In recognition of the contributions made to our organisation, the Macquarie Home Stay Alumni has been established as a way to honor these efforts and recognise these community members in an official way.

WE RECOGNISE THE MACQUARIE HOME STAY ALUMNI;



Mrs Fiona Prentice
Inducted 2022
In recognition of her years of service to the organisation.



Mrs Dawn Collins
Inducted 2022
In recognition of her years of service to the organisation.



Mr Ray Nolan
Inducted 2021
In recognition of his years of service to the organisation.



Mrs Elizabeth Allen OAM
Inducted 2020
In recognition of her years of service to the organisation.



Mrs Nola Honeysett
Inducted 2020
In recognition of her years of service to the organisation.



Mrs Lorna White
Inducted 2020
In recognition of her years of service to the organisation.



Mrs Dot Martin
Inducted 2020
In recognition of her years of service to the organisation.

EXPANSION PLANS

This expansion project has been at the top of our minds all throughout the year. Every subcommittee has worked on parts of the project, and it will be a great day when we can hand the site over to our building contractor to get started.

The community has backed us all year, confident in our plans and looking forward to all those who will benefit from these 26 units. Patients attending the Western Cancer Centre will receive great support through this purposefully designed accommodation precinct, and we look forward to an expected completion around Spring 2024.

We have acknowledged the many sponsors and donors earlier in this report that are supporting our expansion efforts, and for this we are genuinely thankful.

Macquarie Home Stay's facilities are in such high demand due to not only the increased treatment options in Dubbo but resulting in the word of mouth, recommendation and return visits of guests to our facility.

Our accommodation master plan reflects the treatment needs of patients along with their carer and family. The accommodation precincts proposed include:

1. A 26 unit Cancer Centre guesthouse with a mixture of family rooms, 2 bed units and 1 bed units accessing large common areas and outdoor spaces.
2. A 14 unit guesthouse that includes a mixture of 1 bed and 2 bed units along with a shared common area (similar to the existing Stage 1 guesthouse).
3. A 5 unit family accommodation guesthouse. These will be self-contained and support families who are here while the patient is receiving their medical treatment.
4. Office, administration, and laundry area - the demand on our administration services will grow as the number of units increases. Housekeeping services, storage etc increases proportionately and a commercial laundry is also included to enable on site laundering of linen.



THE YEAR AHEAD

Construction! What a sight for sore eyes that will be. Our 2023-2028 strategic plan has been adopted by the board and we will implement the learnings of the Theory of Change that has been prepared.

Macquarie Home Stay continues to play a key role in supporting the Western NSW Local Health District and other providers when patients come to Dubbo. Patients accessing affordable and appropriate accommodation when they have to come to Dubbo

is key to supporting healthy residents of our regional, remote and isolated communities.

We ask for your continued support as we undertake our day to day activities and embark on our critical expansion program.

Our team turns up every day of the year, knowing the profound impact that Macquarie Home Stay makes to each and every one of our guests.





Dubbo
Macquarie
HomeStay

02 6885 4663

macquariehomestay.com.au

hello@macquariehomestay.com.au

1 Tony McGrane Place Dubbo NSW 2830



Proudly funded by

